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MEDIA RELEASE

**CONTAINER REFUNDS NOW PAID DIRECTLY WITH
PAYPAL: QUICK AND CONVENIENT**

Queensland's container refund scheme, Containers for Change, will offer customers swift, and safe refunds via a new partnership with PayPal.

Container Exchange is the not-for-profit organisation that operates the scheme and CEO Ken Noye, said recent scheme changes were about improving the customer experience, including adding PayPal as a container refund option.

"In the wake of the COVID-19 pandemic we have worked closely with container refund point operators across the state to introduce additional contactless, cash-free recycling options for our customers," said Mr Noye.

"We're proud to now offer Queenslanders the choice of having their 10-cent container refund credited directly into their PayPal account."

The new cash-free, contactless PayPal container refund option follows many over-the-counter depots adding contact-free services including bag drop.

PayPal CEO Paul Ryan said demand for PayPal's digital payment services had surged during the pandemic, with new account sign ups recently reaching almost triple the pre-pandemic norm and now more than 8 million account holders in Australia.

"The pandemic has brought Australia's shift to cashless society five years closer, with digital payments now recognised as an essential service, not just a nice to have," Mr Ryan said.

"There are clear signs that this shift to digital will be lasting, with increased use of ecommerce the new norm in Australia."

With every eligible container returned through the scheme earning a 10-cent refund, Containers for Change represents an outstanding opportunity for individuals, schools and community groups to earn extra income in these uncertain times.

To receive a container refund directly through PayPal, customers simply [sign up for a PayPal account](#) (if they don't already have one) then log in to their scheme account at containersforchange.com.au and select PayPal as their preferred method of payment.

Queensland recyclers also have the option of using a Containers for Change scheme ID to have their refund deposited directly to a nominated bank account.

ENDS



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About Containers for Change

Since launching in November 2018, Containers for Change has played an important role in creating a cleaner, greener future for Queensland. The scheme's aim is to reduce litter and increase recycling, with a 10-cent refund offered for every eligible beverage container returned to an authorised container refund point (CRP). To date, more than 1.9 billion containers have been returned through the scheme, with more than \$195 million in refunds issued to Queensland individuals, charities and community groups. Learn more at www.containersforchange.com.au

About Container Exchange

Container Exchange is the not-for-profit organisation charged with managing the delivery of the Queensland Containers for Change container refund scheme.

About PayPal

PayPal has remained at the forefront of the digital payment revolution for more than 20 years. By leveraging technology to make financial services and commerce more convenient, affordable, and secure, the PayPal platform is empowering more than 300 million consumers and merchants in more than 200 markets to join and thrive in the global economy. For more information, visit paypal.com or the PayPal Newsroom.

About PayPal Australia

PayPal has been operating in Australia since 2005 and has more than 8 million active customer accounts. PayPal enables Australian businesses to transact online and offline, from sole proprietors and developers to established large merchants. The PayPal service is provided by PayPal Australia Pty Limited (ABN 93 111 195 389) which holds an Australian Financial Services Licence number 304962. Any information provided is general only and does not take into account your objectives, financial situation or needs. Please read and consider the Combined Financial Services Guide and Product Disclosure Statement before acquiring or using the service. Visit PayPal Australia Newsroom for more information and follow us on Twitter, Instagram.