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MEDIA RELEASE

**ROCKLEA CONTAINER DEPOT DELIVERS EASY,
CONVENIENT CUSTOMER EXPERIENCE**

One of the newest container refund points in the Containers for Change scheme could also be the most convenient with a drive-through model that lets customers stay in their cars as they cash in.

The Xchange depot in Rocklea offers six drive through bays which allow customers to stay in their cars while staff collect and count their containers and then return with their refund receipt or cash.

Xchange owners Felicity and Glenn Maymann run the depot. Felicity said they both wanted to provide customers with an easy and convenient service to encourage recycling across the community.

“We’ve been open for more than a month and have received some really positive feedback from our customer base about their experience, and are getting to know some of our regulars,” she said.

“Since opening we’ve engaged with schools in the area and provided them with bins so they can collect their containers.

“As part of this, we had a bin decorating competition with a number of schools to help promote recycling in a fun way.”

Felicity said they have employed seven staff through a local job provider, a number of whom had been long-term unemployed.

“Our hope is that we can employ more people over time as our customer base grows and the volume base of containers returned increases.”

The over-the-counter depot provides container refunds to the community—10 cents for every eligible container as part of the Containers for Change scheme.

Customers have the option to receive their refund as cash or via EFT if they have registered for a scheme ID on the Containers for Change website.

Customers can donate their refund to community groups, including sporting clubs, schools and registered charities by quoting the group’s scheme ID when they return their containers.

Lids should be removed from the containers.

Rocklea’s Containers for Change depot is at 76 Andrew Street, Rocklea and is open Mondays to Fridays, from 9 am to 4 pm, Saturdays from 8 am to 3 pm and Sundays from 10 am to 2 pm.



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For more information on Containers for Change, or to register for a scheme ID visit www.containersforchange.com.au.